



**Greater Chattanooga ARMA  
Chapter Spring Seminar  
April 11, 2019**



**Held at Chambliss, Bahner & Stophel, P.C.  
Liberty Tower  
605 Chestnut Street, Suite 1700  
Chattanooga, TN 37450  
<https://www.chattanooga-arma.org/>**

**First Session: 9:00 AM - 11:00 AM**

**Four Technologies that are Changing RIM Today**

by Wayland Harkey and John Sakers  
Imaging Solutions and Services, Inc.



*Trends in technology automation are creating efficiencies in the way we capture, process, manage, and search for information. RIM Professionals can keep pace by gaining an introductory understanding of the possibilities for Advanced Capture, Robotic Process Automation, Content Services, and Federated Search.*

<b>Advanced Capture</b>	<b>Robotic Process Automation</b>	<b>Content Services</b>	<b>Federated Search</b>
-----------------------------	---	-----------------------------	-----------------------------

**John Sakers | Director, Solutions Consulting**



C: 770.658.9935 | [jsakers@issi-online.com](mailto:jsakers@issi-online.com)

John Sakers has been working in the digital document automation industry for 18-years. John is the Director of Solutions Consulting at Imaging Solutions and Services, Inc. and is based in Atlanta. John has worked on digital automation projects that include office and engineering document conversion solutions; document management application design and implementation; business process automation; and advanced capture technologies. John earned his degree from Cornell University. John's interests include hiking, travel, and film.

**Wayland Harkey | Business Solutions Director**



O: 901.767.4636 x1130 | C: 770.330.6895 | [wharkey@issi-online.com](mailto:wharkey@issi-online.com)

Wayland Harkey is a 25-year veteran of the ECM/Imaging industry. Currently, he is the Business Solutions Director for Imaging Solutions and Services, Inc. (ISSI) where he applies technology solutions to meet client requirements. Previously, he served with Eastman Kodak Company (now Alaris, a Kodak Alaris Company), where he developed expertise in the design, creation, and marketing of many data capture and document imaging technologies and solutions. He achieved a Master of Science from Florida State University. In addition to spending time with his family, his interests include traveling, the Atlanta Track Club, and college sports.



Imaging Solutions and Services, Inc. (ISSI) was founded in 1995 to support our customer's requirements for document capture, document extraction, and records management. Learn more about ISSI at [www.issi-online.com](http://www.issi-online.com).