

AnyDoc®

MANAGEit

Real-time monitoring
to optimize your workflow

Manage Distributed Capture & Processing



Complete Monitoring of your Data Capture and Processing Operation.

Adjust and optimize processes and resources before problems arise.

It's simple, really: MANAGEit™ is the tool for planning and optimizing your OCR for AnyDoc® and CAPTUREit™ workflow. With MANAGEit's ability to peer into your data capture and processing operation (whether it's local or remote), you'll have the data you need to improve processes—heading off trouble before it becomes just that. And, you'll be able to make sure resources are used to their full capacity.

MANAGEit provides real-time monitoring, graphical analysis, performance alerts and reporting for your OCR for AnyDoc processes. A myriad of processes can be tracked: batch level status, station activity, pending work and remote user logons, just to name a few. Tweak a process, and see the result—instantly.

You can also define your own alerts, delivered to administrators via instant messaging or email. Alerts warn administrators of possible production slow-downs, allowing for proactive resolution before your workflow is impeded.

Receive detailed reports on throughput, accuracy and productivity. Produce graphs for high-level data, like a complete OCR for AnyDoc solution overview, or drill down to statistics for individual workers and stations. MANAGEit also includes a starter set of Business Objects™ Crystal Reports® with automated email distribution, in PDF format.

Goodbye

Sudden, unexpected processing downtime, backlogs and a lack of processing environment information and control.

Hello

Real-time views of workload, operations and processing. Alerts before problems occur. And historical processing reports to aid in review and planning.



Production Supervisor:

“Now I can spot bottlenecks quickly with the custom alerts, insuring the work is done on-time.”

- Tighter control** – monitor local and remote verification performance
- Less stress** – create a more predictable production environment
- Meet deadlines** – manage your workload, ensure priorities are met and complete work on time.
- Maximize resources** – Alerts keep you informed to eliminate resource downtime.

With MANAGEit you can:

- » Monitor and manage pending work in your system and display job counts for each family and phase, including a totals line for all families.
- » See the instantaneous results of workflow adjustments and other actions.
- » Review work level fluctuations to better manage workload.
- » Set custom alerts to notify administrators when threshold minimums or maximums are violated.
- » Schedule reporting functions to run automatically, saving you time for other activities.
- » Utilize a starter set of standard Crystal Reports—and define your own.
- » Customize the screen view by displaying or hiding columns according to your needs.
- » Monitor multiple OCR for AnyDoc configurations.
- » Avoid work backlogs by monitoring and controlling pending work.
- » Ensure only authorized employees can make changes to workflow batches.
- » Monitor CAPTUREit and VERIFYit station performance, report on history.



Manager: “Using MANAGEit reports, I quickly saw patterns emerge in the workflow production. And I was able to put together a plan to get the right resources in the right places at the right time. Now, we’re much more efficient.”

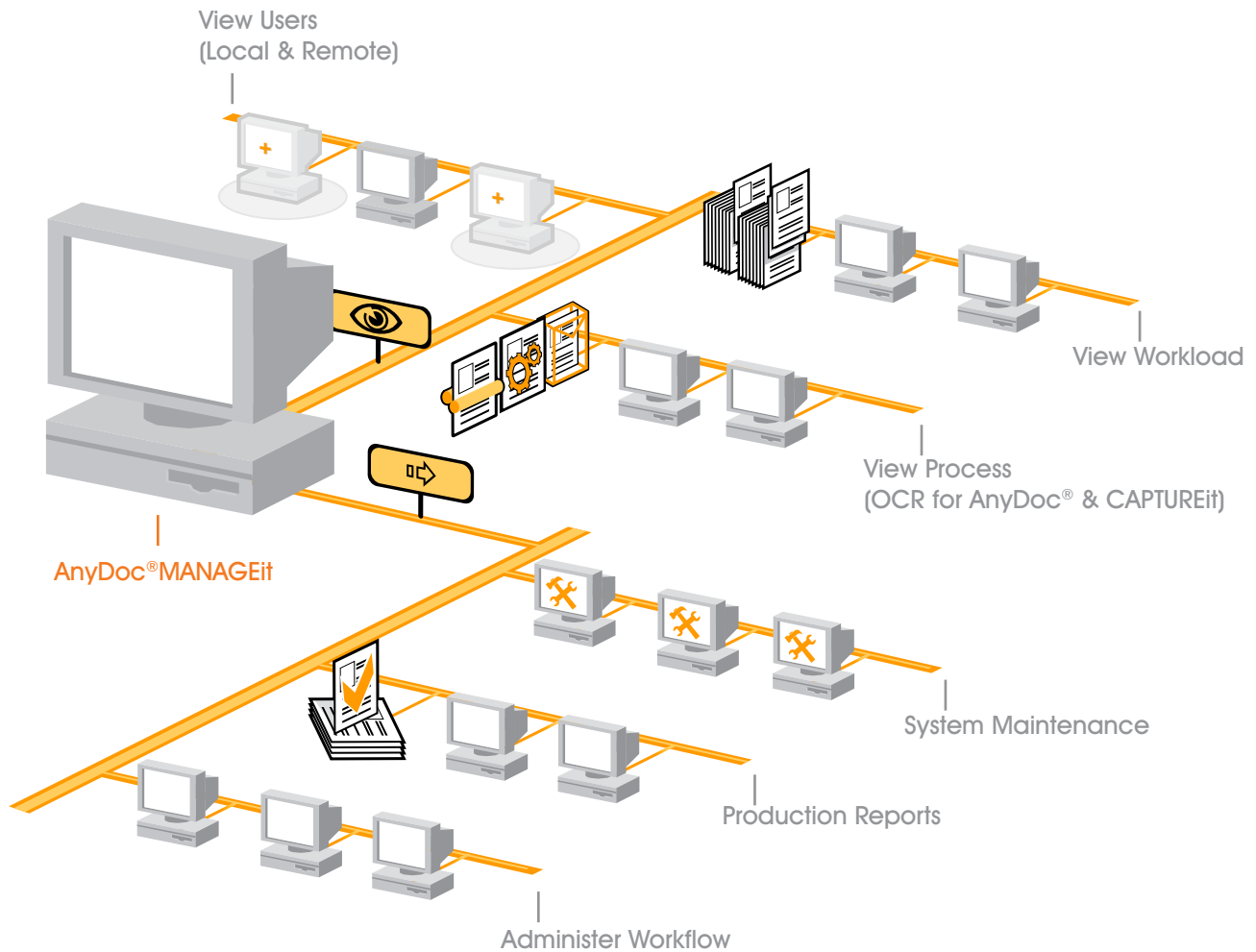
Computer ID	Scan Station ID	User	Time	Computer Login	Process	Batch	Total Im...	Ori
WKQA05								
WK SCOTTE		ScottE	3/28/2005 4:37:...	Disconnected		0 batches	0	
WKQA01		QA01	3/25/2005 1:53:...	Disconnected		0 batches	0	
WKTERESAP	TeresaP	TeresaP	3/28/2005 4:19:...	Disconnected		1 batch	6	
WKQA05		QA05	3/28/2005 4:38:...	Disconnected		0 batches	0	
WKTERESAP								
WKQA05		QA05	3/23/2005 11:3:...	Disconnected		0 batches	0	

User	Family	Batch	ETime	Process	Version	Auto...	Terminal Ser...
bradg2			3:22:43:25	Not running	3.2.6	IM, Q...	No
user6			5:01:24:31	Not running	3.2.6	BC	No
administr...	partners	00002213	7:22:32:16	Pass 1 Verify	3.2.6		No
user3	ger03...	00002275	00:27	Auto ID	3.2.6	IM, Q...	No
user4	partners	00002274	00:32	Data Extraction	3.2.6	IM, Q...	No
user7	apps	00002216	00:26	Batch Commit	3.2.6	IM, Q...	No
user8			00:54	Idle - Polling	3.2.6	HS, ...	No
Administr...			12:21:22:10		3.2.6		No

Family / Batch	Create Date	ETime	Total	Import	QA	Auto ID	Exceptions	Extract	Pass 1	Commit
Totals			433	45	5	142	135	83		
UBTEST			43	43						
00034478	3/31/2005 2:38:...	4:21:22:07	43	43						
Operation Christmas Child			11			2		6		
00034392s	2/1/2005 10:57:...	63:01:02:58	9					6		
00034460s	3/23/2005 1:00:...	12:23:00:43	1			1				
00034461s	3/23/2005 1:00:...	12:23:00:42	1			1				
Utilities (HSV)			379	2	5	140	135	77		
00034423s	1/26/2005 4:18:...	68:19:42:17	29				19	10		
00034420s	1/26/2005 4:18:...	68:19:42:13	29				21	8		
00034417s	1/26/2005 4:18:...	68:19:42:10	29		1	28				
00034414s	1/26/2005 4:18:...	68:19:42:08	29		1	28				
00034411s	1/26/2005 4:18:...	68:19:42:04	29		1	28				
00034408s	1/26/2005 4:18:...	68:19:41:59	29				8	1		
00034406s	1/26/2005 4:18:...	68:19:41:57	29		1	28				
00034405s	1/26/2005 4:19:...	68:19:41:53	29		1	28				
00034404s	1/26/2005 4:19:...	68:19:41:50	29							29
00034403s	1/26/2005 4:19:...	68:19:41:47	29				3	26		
00034402s	1/26/2005 4:19:...	68:19:41:44	29				28	1		
00034401s	1/26/2005 4:19:...	68:19:41:41	29				28	1		
00034400s	1/26/2005 4:19:...	68:19:41:38	29				28	1		
00034469s	3/24/2005 3:05:...	11:20:54:59	1	1						
00034470s	3/24/2005 3:05:...	11:20:54:59	1	1						

- » Real-time pending work status showing all batches listed by form family, the number of images in each phase, any alerts in red and a data bubble with batch information for the line selected.

AnyDoc®
MANAGEit
Automation Process Diagram



Gain a powerful edge throughout your organization.

Optimize your resources and workflow. MANAGEit's real-time monitoring, views and performance alerts drive efficiency across your OCR for AnyDoc® data capture organization—regardless of size and distribution.

 anydocmanageit.com

Key Features

» **Optimize resource efficiency**

Monitor and manage workflow with real time information. See the instantaneous results of streamlining or corrective action for more efficient productivity. As your business fluctuates, you can see the impact on production activity and create plans to better manage sudden workload changes. Monitor your resources online and in real time: employees, workload, workstations and more.

» **In control with better decision making**

Production thresholds can be set in such a wide number of processes that it's like having a second person watching workflow for you. As real-time values for pending work, station performance and operator production violate thresholds, alerts are triggered to inform the right people instantly via email or instant messaging to initiate corrective action.

» **Scheduler for task automation**

Schedule time-consuming database maintenance and reporting functions to run automatically, saving you time for other management activities. Automated tasks can run during off-peak hours or at the convenience of a user-defined schedule.

» **Reporting on historical performance**

Five standard Crystal Reports provide detailed information and the Crystal Reports Viewer has the ability to accept an unlimited number of Crystal reports developed by you. Reports can also be scheduled for automatic recurring email distribution in PDF format, to the correct individuals

» **Monitor CAPTUREit and VERIFYit processing**

Unify performance standards in every location. Remote verifiers can now be more easily managed to the same performance standards as on-site operators. MANAGEit reporting also captures this extended control.

» **Customized display columns**

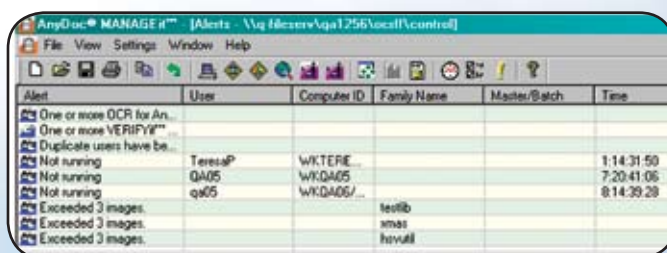
Simple mouse-click convenience allows columns to be displayed or hidden depending on your needs. Customizable display screens allow you to set the most efficient views of your activity.

» **Ability to monitor multiple OCR for AnyDoc configurations**

Simply point and click to a different OCR for AnyDoc control path, and from one console you have the power to monitor multiple production environments.

» **Pending work alerts**

Proper pending work flow is essential to operator efficiency and job satisfaction. The batch-age and number-of-pending-batches alerts are two highly effective warnings to maintain customer contract obligations and prevent backlogs. Steady batch processing is always more efficient than dealing with unforeseen backlogs that jeopardize deadlines.



Alert	User	Computer ID	Family Name	Master/Batch	Time
One or more OCR for An...					
One or more VERIFYit™					
Duplicate users have be...					
Not running	TeresaP	WKTERE...			1:14:31:50
Not running	QA05	WKDA05			7:20:41:06
Not running	qa05	WKDA05/...			8:14:39:28
Exceeded 3 images.			teslib		
Exceeded 3 images.			imes		
Exceeded 3 images.			hivall		



What can AnyDoc Software do for you?

Want to learn how AnyDoc Software can impact your organization? [Contact us today.](#)

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813.222.0414



Other alerts include:

Workstations operating under different versions

User name logged into more than one station

Required drive is unavailable

User is not in the product

Machine is idle

No work in the system

Process time exceeded

Batch age exceeds a specified time

Batch suspension

Customer Comments

"I never thought it would be this easy to process my paper documents..."

"By switching to an automated system, we saw a 60% leap in productivity..."

"Multiple people can access the identical image at the same time..."

"Now the turnaround time for each document...is immediate!"

"Things are running much smoother... thanks to AnyDoc Software."

Online Education



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Selectively review and assess operator efficiency and accuracy. Define monitoring by operator, form, and even down to the zone level. Zone history is logged to a database for reporting.

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AnyDoc®MANAGEit

Optimize resources and keep your OCR for AnyDoc workflow on track with real-time batch information, graphs and alerts.

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